

SHIPPING POLICY:

After receiving the order, the company shall dispatch your said ordered product through its shipping/courier partner and the receipt of the said courier shall be sent to you along with the tracking ID of the shipped product in the Inbox of your Distributor Portal and through WhatsApp and your registered e-Mail ID.

To ensure the safety speedy delivery of your product, we ship our products through reputed courier agencies.

For delivery of our product at multiple location/destination one shall place multiple orders each containing the desired shipping address for delivery at multiple locations.

After your order is accepted, the ordered product shall be dispatched from the company within 3-4 working days and we shall provide you with the Tracking Details of the courier agency and the receipt of the said courier shall be uploaded by us on the website in respect of your order ID.

Ordered product shall reach the destination or the shipping address as provided by you within 7-45 working days throughout India and 90-150 working days for international shipping addresses if applicable.

Shipping charges shall be borne by you along with the taxes as may be applicable.

We do not provide Cash on Delivery on our products thus no cash should be handed over to the courier partners, if you pay the same to any of the courier agents, we shall not be responsible for any sort of refund and that you shall communicate and co-ordinate with the courier agency for the refund for the amount, if any, paid by you.

Additional shipping charges shall be applicable for providing incorrect shipping address by you for re-shipment of the same product, additional shipping charges for re-shipment shall also be applicable if your door is closed and if there is no one available at the shipping address provided by you.

In case the company unable to deliver any ordered product because of unavoidable circumstances, such as shortage of product or discontinuation of the same, E-Biotorium Network Pvt. Ltd. reserves the right to replace the ordered product of the same or higher value.

E-Biotorium Network Pvt. Ltd. shall be not be responsible for the damages which may occur to the product during transit by courier agencies and shall not be answerable for the same, and it is hereby communicated to you that ordering our product directly from us shall be deemed that you have accepted the present condition.

In case of multiple orders placed by you for same or different products, it may or may not be delivered to you on the same day and each product might be delivered on different days.

In case of any Act of God (Force Majeure) which may delay the shipping dates as promised by us, we shall not be held responsible for the same.

If you do not agree and/or accept the above shipping policy you may purchase our products from our authorized pick-up centers and in case if there is no authorized pick-up center near you, you may wait until a pick-up center authorized by the company is launched in your area.