

RETURN, REFUND, EXCHANGE AND CANCELLATION POLICY:

Reasons for refund, no cancellation, no return, no exchange, no warranty and no guarantee:

E-Biotorium Network Pvt. Ltd. provides refund to the end consumers and/or to its customers. For the same, the customers have to raise a refund request within 7 days from the date of delivery to them (along with proof of delivery mentioning date and time of receiving the product), wherein the Company shall refund the amount paid by the customers within 7 to 15 working days from the date of refund request made by the customer.

E-Biotorium Network Pvt. Ltd. does not provide any warranty and/or guarantee for any of its products. The company hereby undertakes to refund the entire amount paid by the customer within 7 to 15 working days from the date of return and/or refund request made by the customer along with transportation charges as may have been incurred by the Distributor for the delivery of such products.

While making the request for refund of the product, a videography is to be done from all corner of the packaging of the product meaning whereby the packaging should not be tampered with before opening the package and the same has to be sent with the request.

We have a no return and no exchange policy for the reasons of return abuse as practiced by the customers.

Return/Exchange abuse means when customers take advantage of a business's returns policy for profit or material gain. Common types of returns abuse include:

- Using an item, then returning it for a refund
- Returning a different item than the one purchased
- Using free trial periods repeatedly without purchasing.

All the products that you purchase from E-Biotorium Network Pvt. Ltd. are hygienic as they are completely sanitized before packing and thus when a person opens and use the products, these items are at more risk that the one using it may have rendered it unhygienic or left behind some kind of residue along with certain viruses, bacteria, germs, fungus or any other contagious diseases, making it unhygienic for resale.

We have no Return and/or No Refund Policy, you shall be responsible for the purchase you make with us. All the products that you purchase from E-Biotorium Network Pvt. Ltd. are hygienic as they are completely sanitized before packing and thus when a person opens and use the products, these items are at more risk that the one using it may have rendered it unhygienic or left behind some kind of residue along with

bacteria, germs, fungus or any other contagious diseases, making it unhygienic for resale.

Once a product is ordered by you, you shall not be able to cancel the same as we practice a no cancellation policy. You may only be entitled for cancellation on a product in an event wherein we fail to deliver the product ordered within the estimated time of delivery as promised by us.

It is hereby communicated that you shall be solely responsible for the products bought **“only after inspection”** of the products of the Company. Notwithstanding, in case, the goods tend to be defective, you would always have the option to not accept the products in its defective condition.

You shall necessarily inspect the products while accepting the delivery from our distributors and/or from the authorized pick-up centers and only after thorough inspection you shall accept the product and thereafter make the payment to us with the bank details as provided by us.

Once you accept the delivery from our distributor and/or from our authorized pick-up centers after thorough inspection it shall be deemed that you have inspected the product and that there is no defect in the product and that you have accepted the delivery after due inspection and

after you transfer the consideration amount and/or the selling price to us you shall thereby waive your right to return the said product.

If you, after the inspection of the product delivered to you by our distributors and/or collaborative entity and/or from our authorized pick-up centers feel that the said product is defective, you shall always have the right to not accept the same and ask for another product.

All E-Biotorium Network Pvt. Ltd. products are 100% natural, additional/alternative therapy products for external support and use only.

Products as offered by the Company help for providing health benefits, which may not be tangible and/or apportioned and/or visibly seen we also do not instruct and/or advise to alter and/or modify and/or change any medicines/prescriptions/medical treatments as recommended to you by your concerned doctor. We do not claim any health benefits as the functioning of our products vary from person to person.